



STARTING YOUR TELEHEALTH VIDEOCALL

1. Go to www.austin.org.au/telehealth
(Ensure you are using the correct internet browser for your device – see the table below for more information)



2. Click 'Start video call'
3. Follow the prompts through a **test call** to check your equipment is ready
4. Enter your details and accept the terms and conditions



5. Read the important information and click on

You will arrive in the online reception waiting area where you will be greeted soon.

Device	Internet browser
iPhone/iPad	Use Safari 11.4+
Mac PC	Use Safari 11.4+ or Google Chrome 72+
Computers, laptops and other tablets	Use Google Chrome 72+
Android mobile phones	Use Google Chrome 72+ or Firefox 68+
<i>*Patient internet data usage will apply during the consultation only</i>	

Want more Telehealth information? Go to www.austin.org.au/telehealth/about/
Need help/troubleshooting tips? Go to www.austin.org.au/telehealth/prepare/

