



## Contact us

To make an enquiry regarding a referral, please email or phone to speak to a member of our team.

-  [austin.org.au/childandfamilycentre](https://austin.org.au/childandfamilycentre)
-  [SCFCIntake@austin.org.au](mailto:SCFCIntake@austin.org.au)
-  (03) 9496 6889  
(Monday to Friday 9am - 4:30pm)

*Booboop Narrkwarren Nagarra-jarra-noun does not accept crisis referrals*



**Learn more**

***A new way of caring  
for children's  
mental health***

**Austin**  
HEALTH

**Austin Health**

**Booboop  
Narrkwarren  
Nagarra-jarra  
-noun**

**'The Family Healing Centre'**



## Who we are

- We are an early intervention service providing mental health recovery and support for children aged 0 – 12 years and their families who have experienced an adverse life event to heal from trauma.
- We support children and their families to connect or reconnect with one another and with their communities by building meaningful, trusting therapeutic relationships.
- We offer a whole of family approach where families can come and stay and receive specialised care for their mental health needs.

## What we do

- We meet with you to gain an understanding of your current situation and the problems you may be facing.
- Based on the individual needs of your child and family, we will collaborate and support you to develop a tailored therapeutic response.
- Our multi-disciplinary team of mental health clinicians are highly skilled at providing a complete circle of care around you and your family.

## How we do it

- **Us coming to you...**  
to talk about the issues you are facing and how we can work together. We can work alongside your current supports and professional services.
- **You coming to us...**  
for a short stay in our purpose-built child and family centre. Your child and family can stay in one of three fully equipped private units. This provides the opportunity for 24-hour therapeutic support and nurtured care to help you reach your goals.
- **We continue to support you...**  
after your stay with us. This includes working with your existing support services and engagement in the wider community.

*“This new centre is going to do a lot for young kids and their families who have experienced an adverse life event and need to tackle it together.”*

*- Sue Wells, Divisional Manager  
Infant Child and Youth Mental Health,  
Austin Health*

