

Austin Health Orthopaedic Clinic holds weekly multidisciplinary meetings to discuss and plan the treatment of patients with Orthopaedic and Fracture conditions.

## Department of Health clinical urgency categories for specialist clinics

**Urgent:** A referral is urgent if the patient has a condition that has major functional impairment and/or moderate risk of permanent damage to an organ/bone/tissue/system if not seen within 30 days. For urgent referrals please contact Orthopaedic Registrar to discuss – most urgent patients will be seen within 2 weeks. For emergency cases please send the patient to the Emergency department.

**Semi Urgent: Semi Urgent:** Referrals should be categories as Semi Urgent that has the potential to deteriorate within 30-90 days.

**Routine:** Referral will be triaged by the Orthopaedic Liaison Nurse and Director of Orthopaedic Surgery. Appointments will be booked accordingly.

**Exclusions:** Nil

Condition / Symptom	GP Management	Minimum Required Referral Information	Expected Triage Outcome	Expected number of Specialist Appointments
<b>Glenohumeral Osteoarthritis</b>	<ul style="list-style-type: none"> <li>Medications (paracetamol, glucosamine, chondroitin sulphate, fish oil, NSAIDS if appropriate)</li> <li>Physiotherapy</li> <li>Corticosteroid Injection of shoulder (glenohumeral) joint</li> </ul>	<p><b>History</b>            -Symptoms, ADLs affected?            -Treatment and responses to date</p> <p><b>Examination Findings</b></p> <p><b>Investigation</b> (report with referral)  <b>-X-rays-</b>  <u>Shoulder XRs-</u> True AP Glenohumeral Joint (Grashey View) &amp; Scapula Lateral (Neer View) &amp; Axillary Lateral (3 views)</p> <p>Please send US or MRI if performed for exclusion of differential diagnoses</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment.</b></p>	<p><b>Urgent: N/A</b></p> <p><b>Routine:</b>            Refer if maximal non-operative treatment (at least 2 modalities for at least 3 months) has failed</p> <p>The patient may be assessed first by a specialist shoulder physiotherapist. This allows them to be seen more rapidly and for non-operative management to be further expanded and optimised. All patients will subsequently be seen by an orthopaedic surgeon with shoulder subspecialty interest.</p>	<b>As required:</b>

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<b>Inflammatory Arthritis of Shoulder (Rheumatoid, Other)</b>	<ul style="list-style-type: none"> <li>• Patient referred to a Rheumatologist as appropriate</li> </ul>	<p><b>History</b> -Walking Distance, night pain, difficulty with stairs, ADLs affected? -Treatment and responses to date</p> <p><b>Examination Findings</b> Peripheral Stigmata</p> <p><b>Investigation</b> (report with referral) <b>-X-rays-</b> <u>Shoulder XRs</u>- True AP Glenohumeral Joint (Grashey View) &amp; Scapula Lateral (Neer View) &amp; Axillary Lateral (3 views) <i>and</i> <b>-Bloods</b> FBE, ESR, CRP, RF, ANA, ANCA</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment.</b></p>	<p><b>Urgent: N/A</b></p> <p><b>Routine:</b> Refer if patient referred to rheumatologist and non-operative measures have failed</p>	<p><b>As required:</b></p>
<b>Acromioclavicular Jt Osteoarthritis</b>	<ul style="list-style-type: none"> <li>• Medications (paracetamol, glucosamine, chondroitin sulphate, fish oil, NSAIDS if appropriate)</li> <li>• Avoid triggering events</li> <li>• Physiotherapy</li> <li>• Corticosteroid Injection of acromioclavicular joint</li> </ul>	<p><b>History</b> -Symptoms, ADLs affected? -Treatment and responses to date</p> <p><b>Examination Findings</b></p> <p><b>Investigation</b> (report with referral) <b>-X-rays-</b> <u>Shoulder XRs</u>- True AP Glenohumeral Joint (Grashey View) &amp; Scapula Lateral (Neer View) &amp; Axillary Lateral (3 views)</p> <p>Please send US or MRI if performed</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment.</b></p>	<p><b>Urgent: N/A</b></p> <p><b>Routine:</b> Refer if maximal non-operative treatment (at least 2 modalities for at least 3 months) has failed</p> <p>The patient may be assessed first by a specialist shoulder physiotherapist. This allows them to be seen more rapidly and for non-operative management to be further expanded and optimised. All patients will subsequently be seen by an orthopaedic surgeon with shoulder subspecialty interest.</p>	<p><b>As required:</b></p>

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<p><b>Total (or Hemi) Shoulder Replacement (TSR) existing</b></p> <p><b>With</b></p> <p><b>-Pain</b> <b>-Loosening</b> <b>-Other Concern</b></p>	<ul style="list-style-type: none"> <li>Refer all patients after appropriate history, examination and investigations performed for <i>urgent</i> assessment</li> <li>If an acutely septic prosthetic joint is suspected the patient should be sent to the Emergency Department <i>without</i> antibiotics (unless discussed with, and approved by, orthopaedic unit)</li> </ul>	<p><b>History</b></p> <p>-In a previously well-functioning joint replacement there is</p> <p>-New pain</p> <p>-New sounds</p> <p>-Other new or concerning symptoms</p> <p><b>Examination Findings</b></p> <p><b>Investigation</b> (report with referral)</p> <p><b>-X-rays</b> (Loosening, cysts, eccentric joint, change prosthetic position) <i>Shoulder XRs</i>- True AP Glenohumeral Joint (Grashey View) &amp; Scapula Lateral (Neer View) &amp; Axillary Lateral (3 views)</p> <p style="text-align: center;"><i>and</i></p> <p><b>-Bloods</b> FBE, ESR, CRP</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment.</b></p>	<p><b>Urgent: All patients with new symptoms or XR changes or abnormal blood tests</b></p> <p><b>Routine:</b> Refer for routine review as required if no particular concerns</p>	<p><b>As required:</b></p>
<p><b>Acute Rotator Cuff Tear (Injury-related)</b></p>	<ul style="list-style-type: none"> <li>All patients with <i>acute</i> rotator cuff tears should be referred for urgent assessment</li> </ul>	<p><b>History</b></p> <p>New and significant injury with no or minimal shoulder symptoms prior</p> <p><b>Examination Findings</b></p> <p>Marked <i>weakness</i> rotator cuff</p> <p><b>Investigation</b> (report with referral)</p> <p><i>Shoulder XRs</i>- True AP Glenohumeral Joint (Grashey View) &amp; Scapula Lateral (Neer View) &amp; Axillary Lateral (3 views)</p> <p style="text-align: center;"><i>and</i></p> <p><b>-Ultrasound</b> or <b>MRI</b> Shoulder</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment</b></p>	<p><b>Urgent: Acute RC Tears</b> Patients will be directed to our ASTI (Acute Soft Tissue Injury) Clinic and seen within 1-2 weeks</p> <p><b>Routine:</b> If pre-existing symptoms, onset, or imaging suggest long-standing rotator cuff pathology</p>	<p><b>As required:</b></p>

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<p><b>Rotator Cuff Tear Tendinitis/ Tendinosis</b></p> <p><i>(Chronic, Not injury-related)</i></p> <p><b>Subacromial Impingement</b></p> <p><b>Acromioclavicular pain</b></p>	<ul style="list-style-type: none"> <li>• Medications (paracetamol, NSAIDs if appropriate)</li> <li>• Physiotherapy</li> <li>• Corticosteroid Injection of Subacromial space (radiological if confirmation required)</li> </ul>	<p><b>History</b> -Night pain? ADLs affected? Can't sleep on affected side?- Treatment and responses to date</p> <p><b>Examination Findings</b> Weakness? Impingement?</p> <p><b>Investigation</b> (report with referral) <u>Shoulder XRs</u>- True AP Glenohumeral Joint (Grashey View) &amp; Scapula Lateral (Neer View) &amp; Axillary Lateral (3 views) <i>and</i> -<b>Ultrasound</b> or <b>MRI</b> Shoulder</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment</b></p>	<p><b>Urgent: N/A</b> <b>(unless acute- see above)</b></p> <p><b>Routine:</b> Refer if maximal non-operative treatment (at least 2 modalities for at least 3 months) has failed</p>	<p><b>As required:</b></p>
<p><b>1<sup>st</sup>-time Shoulder Dislocation</b></p>	<p>Refer for <u>urgent</u> assessment if:</p> <ul style="list-style-type: none"> <li>• Patient &lt; 30yo (high risk recurrence)</li> <li>• Any age and persisting weakness post reduction (Rotator Cuff Tear)</li> <li>• Any age and persisting neurology post reduction</li> <li>• Imaging shows a fracture (however small, or even suspected, of glenoid +/- or Humerus)</li> </ul> <p>Otherwise treat patient as per recurrent dislocation (as below)</p>	<p><b>History</b> -1<sup>st</sup> time dislocation</p> <p><b>Examination Findings</b> Weakness? Neurology?</p> <p><b>Investigation</b> (report with referral) <u>Shoulder XRs</u>- True AP Glenohumeral Joint (Grashey View) &amp; Scapula Lateral (Neer View) &amp; Axillary Lateral (3 views) <i>and</i> -<b>Ultrasound</b> or <b>MRI</b> Shoulder if weakness</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment</b></p>	<p><b>Urgent:</b> <b>&lt;30yo</b> <b>Persisting Weakness</b> <b>Persisting Neurology</b> <b>Any Fracture</b></p> <p><b>Routine:</b> Remainder of cases</p> <p>Refer if maximal non-operative treatment (at least 2 modalities for at least 3 months) has failed</p>	<p><b>As required:</b></p>

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<p><b>Recurrent Shoulder Dislocation</b></p> <p><b>Or</b></p> <p><b>Instability of Shoulder</b></p>	<p>For 1<sup>st</sup>-Time dislocation see above</p> <ul style="list-style-type: none"> <li>• Medications (paracetamol, NSAIDS if appropriate)</li> <li>• Avoidance of Triggering events (extension, abduction external rotation)</li> <li>• Physiotherapy</li> </ul>	<p><b>History</b> -Frequency, ease, and method of dislocations, Work/activities affected?</p> <p><b>Examination Findings</b> Weakness? Neurology?</p> <p><b>Investigation</b> (report with referral) <u>Shoulder XRs</u>- True AP Glenohumeral Joint (Grashey View) &amp; Scapula Lateral (Neer View) &amp; Axillary Lateral (3 views) <i>and</i></p> <p><b>MRI</b> Shoulder if possible</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment</b></p>	<p><b>Urgent: N/A (unless acute- see above)</b></p> <p><b>Routine:</b> Refer if maximal non-operative treatment (at least 2 modalities for at least 3 months) has failed</p>	<p><b>As required:</b></p>
<p><b>Frozen Shoulder</b></p> <p><b>Adhesive Capsulitis</b></p>	<p>Note that this condition has a fairly predictable course of symptoms (of pain then stiffness) with resolution after 2 years, so rarely requires surgery</p> <ul style="list-style-type: none"> <li>• Medications (paracetamol, NSAIDS if appropriate)</li> <li>• Physiotherapy</li> <li>• Corticosteroid Injection</li> <li>• Hydrodilatation of Shoulder (Glenohumeral) Joint</li> </ul>	<p><b>History</b> -Frequency, ease, and method of dislocations, Work/activities affected?</p> <p><b>Examination Findings</b> Weakness? Neurology?</p> <p><b>Investigation</b> (report with referral) <u>Shoulder XRs</u>- True AP Glenohumeral Joint (Grashey View) &amp; Scapula Lateral (Neer View) &amp; Axillary Lateral (3 views)- <i>to Exclude other causes</i></p> <p><b>MRI</b> Shoulder if completed to exclude other causes- (will also show evidence of adhesive capsulitis)</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment</b></p>	<p><b>Urgent: N/A</b></p> <p><b>Routine:</b> Refer if maximal non-operative treatment (at least 2 modalities for at least <b>6 months</b>) has failed</p>	<p><b>As required:</b></p>

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Condition / Symptom	GP Management	Minimum Required Referral Information	Expected Triage Outcome	Expected number of Specialist Appointments
<b>Undifferentiated Shoulder or Arm Pain/ Other</b>	<ul style="list-style-type: none"> <li>Consider other diagnoses in these guidelines</li> <li>Consider referred pain</li> <li>If you suspect malignancy or infection please see appropriate specific condition management</li> </ul>	<p><b>History</b> -Exclude Red Flag Symptoms (below)</p> <p><b>Examination Findings</b> -Exclude Red Flag Signs</p> <p><b>Investigation</b> (report with referral) <b>-X-rays-</b> <i>Shoulder XRs-</i> True AP Glenohumeral Joint (Grashey View) &amp; Scapula Lateral (Neer View) &amp; Axillary Lateral (3 views)-  Consider <b>MRI</b> if XRs normal</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment.</b></p>	<p><b>Urgent: If suspected malignancy or infection</b></p> <p><b>Routine:</b> If you are <i>unable to establish a diagnosis</i> and the patient has <i>significant symptoms</i></p>	As required:
<b>Suspected Malignancy of Shoulder Arm</b>	<ul style="list-style-type: none"> <li>Urgently refer all patients with red flag symptoms, signs or investigations suspicious for malignancy</li> </ul>	<p><b>History</b> -Red Flag Symptoms (Loss of weight, appetite or energy; relatively short history of pain or lump (6 weeks rather than 6 months); Pain that is unrelenting/unremitting/at night; past or present history of malignancy elsewhere)</p> <p><b>Examination Findings</b> -Red Flag Signs</p> <p><b>Investigation</b> (report with referral) Suspicious Imaging or Blood Tests</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment.</b></p>	<p><b>Urgent: All</b></p> <p><b>Routine: N/A</b></p>	As required:

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<p><b>Suspected Infection</b></p> <p><b>of</b></p> <p><b>Shoulder</b></p> <p><b>Arm</b></p>	<ul style="list-style-type: none"> <li>Refer to ED immediately all patients with suspected <i>septic arthritis</i>. (history of hours, swollen joint, very limited ROM). Do NOT start antibiotics unless discussed with orthopaedic unit</li> <li>Refer to ED immediately all patients with fever/chills/rigors/sweats, or otherwise unwell</li> <li>Urgently refer other patients to clinic with red flag symptoms, signs or investigations suspicious for infection</li> </ul>	<p><b>History</b></p> <p>-Red Flag Symptoms (Fevers/sweats/chills/rigors; Loss of weight, appetite or energy; relatively short history (6 weeks rather than 6 months); Pain that is unrelenting/unremitting/at night; past or present history of infection elsewhere)</p> <p><b>Examination Findings</b></p> <p>-Red Flag Signs</p> <p><b>Investigation</b> (report with referral) Suspicious Imaging or Blood Tests FBE, ESR, CRP</p> <p><b>Instruct patient to bring films to the Specialist Clinic appointment.</b></p>	<p><b>ED- if septic joint or unwell</b></p> <p><b>Urgent: All others</b></p> <p><b>Routine: N/A</b></p>	<p><b>As required:</b></p>
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