

About Our Organisation

Austin Health is the major provider of tertiary health services, health professional education and research in the northeast of Melbourne. Austin Health is world-renowned for its research and specialist work in cancer, liver transplantation, spinal cord injuries, neurology, endocrinology, mental health and rehabilitation.

Austin Health comprises Austin Hospital, Heidelberg Repatriation Hospital and the Royal Talbot Rehabilitation Centre.

Austin Health provides high quality patient care to the community and veterans and has achieved national and international recognition in many fields.

Specialist services include:

- treatment for heart conditions
- spinal injuries
- head injuries
- rehabilitation services
- cancer
- neurological disorders including epilepsy and stroke
- Liver and bone marrow transplant
- aged care
- thoracic disease (including asbestosis and mesothelioma)
- stress disorders
- vascular surgery
- orthopaedic surgery
- urology
- psychiatry - including a mood disorders unit for mothers and babies, an eating disorders unit and a child and adolescent mental health unit

Eight independent research institutions are based at Austin Health, where leading research on cancer, diabetes, respiratory disease, liver disease, heart disease, stroke, epilepsy and psychiatry is conducted.



Austin Health

Volunteer Today



Austin Hospital
Heidelberg



Heidelberg
Repatriation Hospital
Heidelberg West



Royal Talbot
Rehabilitation Centre
Kew

A whole new experience



Austin Health

Volunteer Program

For over 80 years volunteers have been an integral part of our organisation initially through auxiliaries and fundraising, volunteers can now be found across all three campuses.

It is with this in mind, we are seeking to revitalise our volunteer program. While we will be building on our existing programs, our plan is to introduce volunteers in areas of the organisation “where they have never gone before”.

While our volunteers do not replace anyone in a paid role the presence of volunteers in various areas throughout the organisation continues to enhance the patient and visitor experience.

Whether it be a smile or a friendly chat, the volunteer can easily assist to ease the emotional stress and anxiety experienced by patients and /or their loved ones through providing practical and emotional support.

There are a variety of roles available depending on your skills and interests and our requirements at the time.

A minimum of 4 hours a week is all that required.

Contact Volunteer Services 9496-2337 or email volunteers@austin.org.au



Recruitment Process

Application Form

Applicants will be required to complete an application form

Interview

All applicants must attend an interview and provide 2 references and undergo a police check and working with children check

Corporate Induction and Training

Successful applicants will be booked into the next available session

Volunteer roles are available in:

- Administration
- Aged Care
- Auxiliaries
- Diamond Creek Opportunity Shop
- Emergency Department
- Endoscopy and Surgery Centre
- Friends of Austin Health Gift Shop
- Fundraising
- Gardening
- General Wards
- Heidelberg Opportunity Shop
- Leisure Services
- Palliative Care
- Patient Libraries and Bookshops
- Rehabilitation Work Group
- Veteran Liaison
- Volunteer Services and more

