

Your health care rights and responsibilities

as a patient or carer
at Austin Health

It's important you tell us about:

- Your medical history including medications.
- Your symptoms.
- Any allergies you may have.
- Any religious or cultural requirements.
- Anything else that might assist with your health care.

Treat everyone you meet at Austin Health with respect and courtesy.

Respect other people's rights and property and the property of the hospital. If there is a reason you would like to leave the hospital grounds, please notify staff.

Austin Health is smoke free.

Do not smoke anywhere within the hospital grounds. The use of alcohol or drugs (unless under medical supervision) is prohibited.

Austin Health does not accept responsibility for items lost during your time with us.

Keep only small amounts of money with you.

Leave valuable items including jewellery at home.

For further information, please speak to a member of staff.



You have a right to:



Access

Get the health services you need



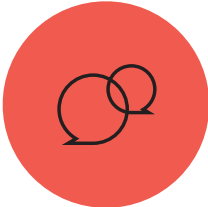
Safety

Safe and high quality health care



Respect

Be shown respect, dignity and consideration



Communication

Discuss services, treatment, options and costs



Participation

Make choices about your health care



Privacy

Privacy and confidentiality of your personal information



Comment

Give feedback and have your concerns addressed