

Urinary Catheter Replacement Procedure

Whom To Contact Regarding Urinary Catheter Replacement:

- Aged Care Home staff who are skilled in the replacement of catheters
- If a patient is a member of Rally (the private arm of RDNS), it is advised that they are consulted
- Contact the patients GP to arrange replacement
- Call the Austin Health Continence Clinic
- If the resident is a urology patient, contact the Austin Health Urology Nurse Consultant

To arrange a urinary catheter replacement:

Monday to Friday 0830 – 1600:

- Call the Austin Health Continence Clinic on **9496 2489**
This will go through to the ACAS intake worker, where the call will be triaged.

To arrange a urinary catheter replacement for a Urology Patient:

Tuesday to Friday 0830 – 1600:

- Call the Austin Health Urology Nurse Consultant on **9496 4915**
An appointment will be made for the catheter to be replaced

For advice on issues related to urinary catheters:

Monday to Friday 0900 – 1700:

- Call the Austin Health Continence Nurse Consultant on **9496 2531**

For acute urinary catheter problems and after hours concerns:

- Call the Emergency Department Bed Manager on **9496 5249**