

Aged Care ACCESS Service & Health Independence Program Information

To refer for an Aged Care Assessment for Respite, Residential Care and Home Care Packages
please contact MY AGED CARE

Phone: 1800 200 422

Fax: 1800 728 174

Postal Address: PO BOX 210 Balwyn VIC 3103

<https://agedcare.health.gov.au/programs/my-aged-care/health-professional-referrals-to-my-aged-care>

<https://www.myagedcare.gov.au/referral>

<https://www.myagedcare.gov.au/eligibility-and-assessment/acad-assessments>

Heidelberg ACAS 9496 2489

Outpatients –To obtain an appointment for your patient please **fax a Specialist Clinics GP referral form**
<http://www.austin.org.au/page?ID=336> to 9496 2097

Where appropriate, referrals should be provided for an indefinite period so that another referral is not required in the future. **To contact outpatients, please email** clinics@austin.org.au

Health Independence Program (HIP) -

Website - <http://www.austin.org.au/page/580>

Phone enquiries through to Central Intake - 03 9496 2211 (option 1) **Fax** referrals through to - 03 9496 4337

Available services:

- Care Management [Generalist] – outreach (time limited)
- Cognitive Dementia and Memory Service (CDAMS) clinic - diagnostic only
- Community Rehabilitation Services:
 - Acquired Brain Injury/neurological
 - Aged care
 - Amputee
 - Functional Restoration (chronic fatigue)
 - General
 - Orthopaedic
 - Spinal
- Complex Pain Service
- Continence Service
- Chronic Respiratory Disease [Care Management] Service – outreach and clinic
- Diabetes [Care Management] Service – outreach and clinic
- Falls and Balance Clinic
- Chronic Heart Failure [Care Management] Service – outreach
- Medication Management – outreach

NOTE – For the High Risk Foot Clinic and Wound Clinic, please refer through usual outpatient clinics process