



STARTING YOUR TELEHEALTH VIDEOCALL

1. Go to www.austin.org.au/telehealth

(Ensure you are using the correct internet browser for your device – see the table below for more information)

2. Click ‘**Start video call**’



3. Follow the prompts through a **test call** to check your equipment is ready

4. Enter your details and accept the terms and conditions ✓



5. Read the important information and click on

You will arrive in the online reception waiting area where you will be greeted soon.

Device	Internet browser
iPhone/iPad	use Safari
Mac PC	Use Safari or Google Chrome
Other tablets, computers, laptops	Use Google Chrome
Android mobile phones	Android
<i>*Patient internet data usage will apply during the consultation only</i>	

Want more Telehealth information? Go to <http://www.austin.org.au/telehealth/about/>
Need help/troubleshooting tips? Go to <http://www.austin.org.au/telehealth/prepare/>

